

CATEGORY	EVENT	IMPACT	MITIGATION	MAGNITUDE	RECOVERY	RESPONSIBILITY
ON ICE	SLIP AND FALL HEAD INJURY	Individual Health + Loss of confidence by others; possible litigation	Grippers available, Welcome package, Waiver, Session Briefings, Instruction	HIGH	Immediate call to 911 following head impact, On hand, First Aid Kit, Ice?; insurance	ALL CURLERS
	INADEQUATE ICE/Too Slippery Ice	Session cancelled till ice is corrected. Loss of good will	Makeup game times? Convenors plan for eventuality, detail how to be dealt with if it occurs	HIGH	Communications plan to mitigate loss of good will or confidence	DIRECTOR ICE QUALITY
	COACHES/INSTRUCTORS UNAVAILABLE	Enjoyment by members; poor reputation; loss of members	QUALIFICATION REGISTER	HIGH	Reporting and action by Board IAW policies/procedures	ALL CURLERS/Board Directors
	INAPPROPRIATE BEHAVIOUR		Code of Conduct, session briefings,	HIGH		
	MEMBER COMPLAINTS - FAVOURITISM/ETC	Enjoyment by members; poor reputation; loss of members	Policies for code of conduct; harassment and discrimination	HIGH	Rapid response by Board – issues dealt fairly and swiftly	General Manager and Directors
PHYSICAL PLANT	FIRE		ALARM SYSTEM, FIRE PLAN, SESSION BRIEFINGS	HIGH	EVACUATION OF BUILDING	ALL CURLERS
	AMMONIA LEAK		WEEKLY INSPECTIONS, ALARM, SESSION BRIEFINGS	HIGH	IMMEDIATE CALL TO 911	
	CHILLER FAILURE		STRATEGIC PLAN TO REPLACE	HIGH		
	CONDENSER FAILURE		STRATEGIC PLAN TO REPLACE	HIGH		
	COMPRESSOR FAILURE		REPLACEMENT IN PLACE	HIGH		
	HEATING FAILURE			HIGH	CONTACT PROVIDER	DIRECTOR PLANT, GENERAL MANAGER
	ELECTRICAL FAILURE			HIGH	CONTACT PROVIDER	DIRECTOR PLANT, GENERAL MANAGER
OPERATION	STAFF RESIGNATION		Volunteer rotation to fill tasks; Committee struck to fill vacancy	HIGH		
	CONTRACTORS FAILING TO ARRIVE		Backup plans executed;	HIGH		
KITCHEN	EQUIPMENT FAILURE		REGULAR INSPECTIONS	HIGH		DIR BAR AND KITCHEN GENERAL MANAGER
	CONTRACTORS FAILURE TO ARRIVE			MEDIUM		DIR BAR AND KITCHEN GENERAL MANAGER
BAR	INTOXICATION			HIGH		BAR MANAGER
	CONTRACTORS FAILURE TO ARRIVE			HIGH		DIR BAR AND KITCHEN GENERAL MANAGER
FINANCIAL	LACK OF RESERVE/EMERGENCY FUND		BOARD TO MAINTAIN	HIGH		
	LACK OF VISIBLE BUDGET		AVAIL PRIOR TO YEAR END	HIGH		
LEGAL	CONFLICT OF INTEREST		COMPETITIVE TENDER, REVIEW BY RISK MANAGEMENT COMMITTEE	HIGH		
	BOARD MEMBER OVERSTEPS AUTHORITY		DELEGATION OF AUTHORITY	HIGH		
	BOARD MEMBER UNETHICAL		CODE OF CONDUCT	HIGH		